



2022 Year End Review

Top 10 accomplishments and ongoing efforts

1. Frequent Express (FX) Launch

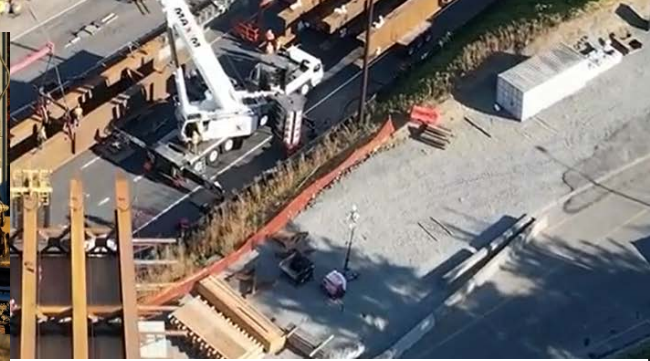
- New high-capacity bus service to move people faster and more efficiently
- Project delivered on time, on budget and achieved major DBE milestones for agency and state



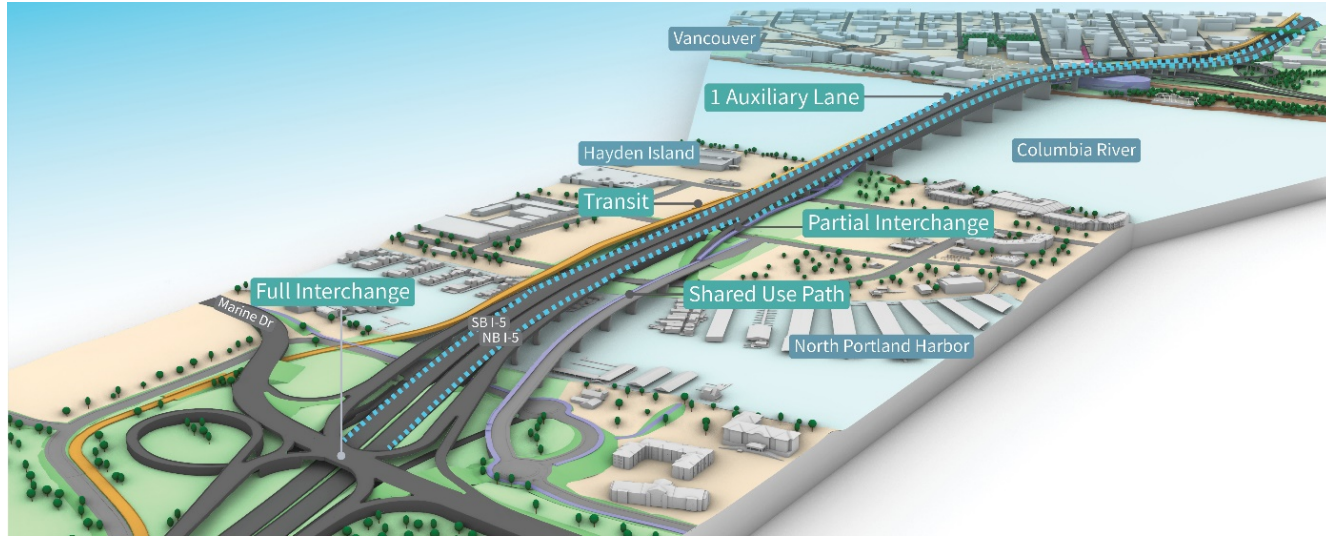
2. A Better Red

Project is on track,
meeting scheduled
milestones

- Work underway on both east, west ends
- Improving system-wide reliability

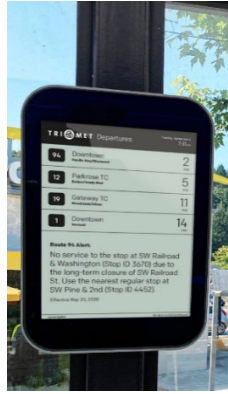


3. Support for Transit and Critical Infrastructure



- Regional partners approved LPA for Interstate Bridge Replacement
- Highlighted regional support for light rail extension, federal funding for project planning

4. Improving the Customer Experience



Safety and Security

- Doubled Customer Safety Supervisors & Safety Response Team members
- Increased Transit Security Officers by more than a third

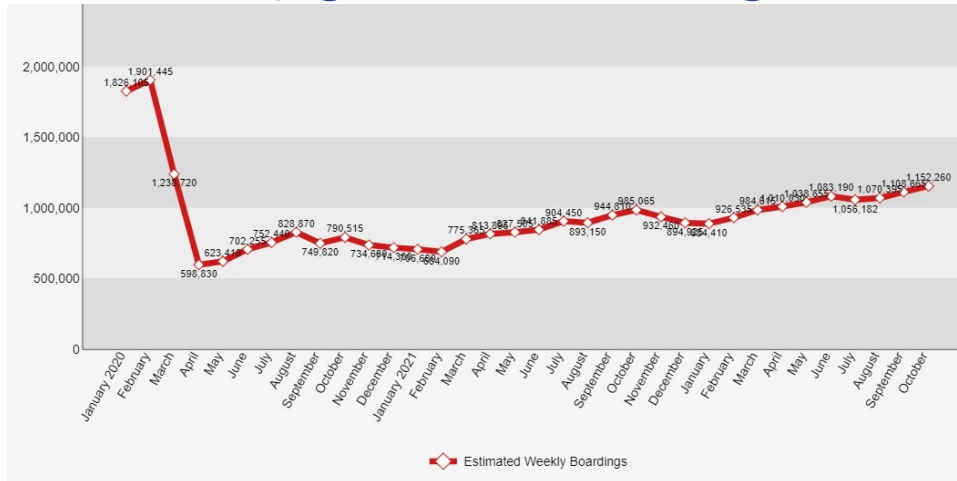
Information and Planning

- LED and digital sign upgrades
- New website – trip planning easier with map-based tools



5. Persevering Through the Pandemic

- More than 1 million weekly rides since April
- Steady growth since August



U.S. House Committee on Transportation & Infrastructure

6. Expanding Access and Assistance

Fare Assistance and Relief

- Since 2015, Access Transit Fare Assistance/Fare Relief programs have provided more than \$12 million in free or reduced fares.

Reduce Fare Based on Income

- Since July 2018, more than 46,000 people have signed up for reduced fare based on income.



7. Climate Action



Reducing Our Carbon Footprint

- Submitted Climate Action Plan to the FTA
- Switch to renewable diesel for LIFT and WES commuter rail, and first full year of renewable diesel for fixed-route fleet
- First bulk order of 24 battery electric buses

Combined with renewable electricity for our MAX light rail system and all TriMet-owned facilities, avoided ~193-million pounds of greenhouse gas emissions annually.

8. Employee Recognition

- Working and Wage Agreement (WWA) contract extension with new pay rate
- \$7,500 hiring/retention bonus
- Non-union pay in line with market
- Reinstated:
 - GM employee awards for outstanding work
 - Grand Master Operator Program



9. Celebrating Diversity

- First Chief of Inclusion, Diversity, Equity and Accessibility (IDEA)
- Expanded Martin Luther King Jr. Holiday to all employees & added Juneteenth as a paid holiday
- Division Transit Project DBE milestones
- Diverse artists/public arts on celebration buses



10. Forward Together

Biggest redesign of bus service in agency history

- Expand the Frequent Service bus network
 - buses every 15 minutes
- Extend bus service to new areas and expand weekend service
- Add more local bus service running every 30 minutes
- Add new bus lines serving areas that are currently far from transit today



Thank you

2022 Year End Review

FX Launch

A Better Red

Locally Preferred Alternative IBR

Improved Customer Experience

Persevering Through the Pandemic

Expanding Access and Assistance

Climate Action

Employee Recognition

Celebrating Diversity

Forward Together

